



Projects On Demand

Channel Partner Stock Rebate Error

Channel Partner Stock– COMPAS Go

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SIEMENS

Channel Partner Stock - Icons



Rebate in Progress



Rebate Error



Rebate Release Later



Rebate Success

Icons shown under Recent Orders

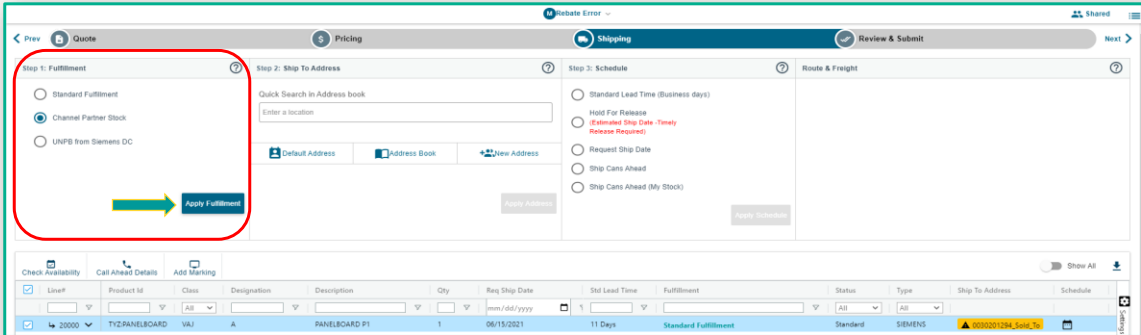
Channel Partner Stock – Rebate Error

Channel Partner Stock Rebate Process can run into an Error Status. Users will see the Available Quantity for each catalog number. The “Bank” has no inventory for the configured panelboard part. The user does not use the “Release Later” option and processes the Rebate Request.

So, what can you do?

Allow time for this step to process

Let's process this Channel Partner Stock Fulfillment. Remember this is done in the Shipping screen after price approval.



Selecting Channel Partner Stock and clicking on Apply.

Channel Partner Stock – Rebate Error



Channel Partner Stock Rebate Process can run into an Error Status. Users will see the Available Quantity for each catalog number. The “Bank” has no inventory for the configured panelboard part. The user does not use the “Release Later” option and processes the Rebate Request.

Line #	Product ID	Description	Required Qty	Available Qty*	Release Later	Option	Error/Status
20000	TYZ.PANELBOARD	PANELBOARD P1			<input type="checkbox"/>	<input checked="" type="radio"/> Kit <input type="radio"/> Components	

Standard Fulfillment
 Channel Partner Stock
 UNPB from Siemens DC

Quick Search in Address book
Enter a location
Default Address Address Book New Address
Apply Address

Standard Lead Time (Business days)
 Hold For Release (Estimated Ship Date - Tardy Release Request)
 Request Ship Date
 Ship Cans Ahead
 Ship Cans Ahead (My Stock)
Apply Schedule

Line#	Product ID	Class	Designation	Description	Qty	Req Ship Date	Std Lead Time	Fulfillment	Status	Type	Ship To Address	Schedule
20000	TYZ.PANELBOARD	VAL	A	PANELBOARD P1	1	06/15/2021	11 Days	Standard Fulfillment	Standard	SIEMENS		



Let the Available Quantity run. Takes about 20 seconds to update.

Channel Partner Stock - Rebate Error



Fulfillment: Channel Partner Stock							
Applicable Line Items							
Line #	Product ID	Description	Required Qty	Available Qty*	Release Later	Option	Error/Status
20000	TYZ	PANELBOARD				<input type="checkbox"/> <input checked="" type="radio"/> Kit <input type="radio"/> Components	
	US2 MBKGR3200A	RP1 BREAKER KIT 3PH 240V 10KA QR2I8200	1	1			Quantity is available
	EOK	OND BUS KIT, AL, 42 CKT (1000B)	1	0			Quantity is not available
	US2 P1X42MC250AT	P1 REV UPS 250A 208/120V 42CIR,AL	1	0			Quantity is not available
	S44B	FAD-LATCH FRONT ASSY 20W 48K, SURFACE	1	1			Quantity is available
	B44	20W TYPE 1 BOX W/O GROUND BUS, 44H X 20W	1	1			Quantity is available
	B130	BREAKER 20A 1P 120V 10K, BL	42	42			Quantity is available

Here we see an Available Qty of "0" and the Error Status for the Catalog numbers EGK and US2: P1X42MC250AT

The user needs to get these items in stock or invoiced from the Siemens Distribution Center before submitting for a Rebate.



"0" quantity scenario.

Channel Partner Stock - Rebate Error



Fulfillment: Channel Partner Stock

Applicable Line Items

Line #	Product ID	Description	Required Qty	Available Qty*	Release Later	Option	Error/Status
20000	TY2.PANELBOARD	PANELBOARD P1			<input type="checkbox"/>	<input checked="" type="radio"/> Kit <input type="radio"/> Components	
	US2.MEKGR320GA	RP1 BREAKER KIT 3PH 240V 10KA OR238200	1	1			Quantity is available
	EDK	GND BUS KIT, AL, 42 CKT, 100/50	1	0			Quantity is not available
	US2.P1X42MC250AT	P1 REV. UPB 250A 208/120V 42CIR AL	1	0			Quantity is not available
	S44B	FAS-LATCH FRONT ASSY 200V 40k SURFACE	1	1			Quantity is available
	B44	20W TYPE 1 BOX W/O GROUND BUS, 40k X 20W	1	1			Quantity is available
	B120	BREAKER 20A 1P 120V 10K BL	42	42			Quantity is available

Note: A user can Cancel the request if the Available Quantity is "0". The user can then order the missing catalog numbers into stock and process the Rebate Request later. My example is if a user just applies the request with the Available Quantity at "0".

This result displays the availability situation at this moment in time 2:02 PM - 11 Jun 2021 (Eastern Daylight Time). The Available Bank Quantity is permanently subject to change due to new incoming orders. Therefore, the shown result cannot be guaranteed.

Cancel Apply

Here we see an Available Qty of "0" for the Components EGK and US2: P1X42MC250AT

The user needs to get these items in stock or invoiced from the Siemens Distribution Center before submitting for a Rebate.

Check the all-line box(s). **Release Later is not checked.**

Click on Apply to accept the Channel Partner Stock request.

Submit for Order Entry.



Selecting Apply with this scenario. Submitting for Rebate Credit when Available Quantity is "0".

Channel Partner Stock - Rebate Error



Line#	Product Id	Class	Designation	Shipping Screen	Qty	Req Ship Date	Std Lead Time	Fulfillment
20000	TYZ:PANELBOARD	VAJ	A	PANELBOARD P1	1	06/28/2021	11 Days	Channel Partner Stock




Shipping screen shows a Fulfillment of Channel Partner Stock.

Channel Partner Stock - Rebate Error



Recent Orders

Quote No: kossms000_06112101_00_00_M00
Quote Name: Rebate Error.
Job Name: Rebate Error.
Order: **Processing** 

Created : 06/11/2021

The order is processing. Before getting an "Order Number" the "Order" will show **In Progress**.

Clicked on the Icon to see the Status.

POD Rebate Status

Search by #BOM Show Newly Added / Modified Last Month

Line#	Order#	QuoteName	Product ID	Fulfillment Type	Sold Date	Status	POD Status Updated On	Error Status	Claim Number
20000		Rebate Error.	TYZPANELBOARD	Channel Partner Stock		In Progress	06/11/2021		



The request is in progress.

Channel Partner Stock - Rebate Error



Quote No: **kossm00_06112101_00_00_M00**
Quote Name: Rebate Error.
Job Name: Rebate Error.
Order: **Processing** Created : 06/11/2021



Note the Icon change. Order is still processing.
The X icon is an indication a problem.

Click on the Icon to see the Status.

POD Rebate Status

Search by #BOM | kossm00_06112101_00_00_M00 Now the Status is Error! Show Newly Added / Modified Last Month

List#	Order#	QuoteName	Product ID	Fulfillment Type	Sold Date	Status	POD Status Updated On	Error Status	Claim Number
20000		Rebate Error	TYZPANELBOARD	Channel Partner Stock		Error	06/11/2021	Items are not available	

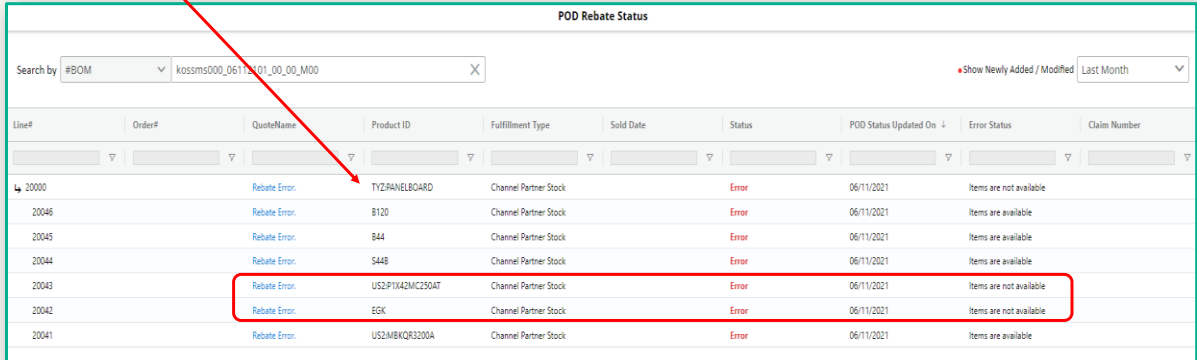
Expand the Panelboard to see all the catalog numbers and see where the Error is.



Error detected.

Channel Partner Stock - Rebate Error

The TYZ:PANELBOARD line will always display an **Error** status if one or more than one catalog number has a status of Error. Expanding the panelboard lines will show specific lines needing attention under Error Status. "Items are not Available"



Line#	Order#	QuoteName	Product ID	Fulfillment Type	Sold Date	Status	POD Status Updated On	Error Status	Claim Number
20000		Rebate Error.	TYZ:PANELBOARD	Channel Partner Stock		Error	06/11/2021	Items are not available	
20046		Rebate Error.	B120	Channel Partner Stock		Error	06/11/2021	Items are available	
20045		Rebate Error.	B44	Channel Partner Stock		Error	06/11/2021	Items are available	
20044		Rebate Error.	S448	Channel Partner Stock		Error	06/11/2021	Items are available	
20043		Rebate Error.	US2P1042MC230AT	Channel Partner Stock		Error	06/11/2021	Items are not available	
20042		Rebate Error.	EGK	Channel Partner Stock		Error	06/11/2021	Items are not available	
20041		Rebate Error.	US2MBKQR3200A	Channel Partner Stock		Error	06/11/2021	Items are available	

Clicked on Error "X" icon. Not an order yet. Displays Error Status on each line.

Channel Partner Stock - Rebate Error



Recent Orders

Quote No: [kossms000_05282100_00_00_M00](#)

Quote Name: Rebate Error

Job Name: Rebate Error

Order: [3008957218](#) Created : 05/28/2021

The quote now has an order number! The icon is for Rebate Error. Click the icon to see the Order Details.

Expand the line

Order Number	Quote Name	Error	1 Lines	\$474.47
3008957218	Rebate Error	Error	1 Lines	\$474.47

Line#	Product ID	Status	Credit Memo	Fulfillment	POD Status Updated On	Error Status	Released	Customer PO	Rebate Class
20000	TYZ-PANLEBOARD	Error		Channel Partner Stock	05/28/2021	Items are not available	X	1234	

Expanded Lines. Scroll to the right to see line pricing and where Error price will be 0 dollars.


Line#	Product ID	Status	Credit Memo	Fulfillment	POD Status Updated On	Error Status	Released
20000	TYZ-PANLEBOARD	Error		Channel Partner Stock	06/17/2021	Items are not available	X
20048	B120	Error		Channel Partner Stock	06/17/2021	Items are available	X
20047	US2.MLK3A3A	Error		Channel Partner Stock	06/17/2021	Items are available	X
20046	B44	Error		Channel Partner Stock	06/17/2021	Items are available	X
20045	S44B	Error		Channel Partner Stock	06/17/2021	Items are available	X
20044	US2-P1X42MC230AT	Error		Channel Partner Stock	06/17/2021	Items are not available	X
20043	US2-QR23B200	Error		Channel Partner Stock	06/17/2021	Items are not available	X
20042	US2-MBKQR3A	Error		Channel Partner Stock	06/17/2021	Items are not available	X
20041	EKG	Error		Channel Partner Stock	06/17/2021	Items are not available	X





Order complete but still in Error Status.

Channel Partner Stock - Rebate Error What to do?



The lines will remain an Error. The user will need to order the missing catalog numbers and get them into stock. Once the inventory is confirmed and the "Bank" has been updated the user can Re-Submit for the Rebate Credit. Find your order in Recent Orders. Click on the X icon  to open Order Details. Select line(s), click on Reapply Fulfillment.

Order Details										
Order Number	Quote Name	Release Later								
3008957218	Rebate Error	1 Lines \$0.00								
	Line#	Product ID	Status	Credit Memo	Fulfillment	POD Status Updated On	Error Status	Released	Customer PO	Rebate Class
	20000	TIZ-PANELBOARD	Error		Channel Partner Stock	05/28/2021			1234	

Export **Reapply Fulfillment**

Re-Submit

Change fulfillment to Channel Partner Stock

Cancel **Apply**

Apply the default Channel Partner Stock fulfillment. Click Apply.

Recent Orders is updated to Rebate Success.

Recent Orders	
Quote No: kossms000_05282100_00_00_M00	
Quote Name: Rebate Error	
Job Name: Rebate Error	
Order: 3008957218	
Created : 05/28/2021	



User must order product into stock to satisfy the bank. Then Reapply Fulfillment to Channel Partner Stock.

Channel Partner Stock - Rebate Error What to do?



Recent Orders

Quote No: [kossms000_05282100_00_00_M00](#) ✓

Quote Name: Rebate Error

Job Name: Rebate Error

Order: [3008957218](#) Created : 05/28/2021

To view Line status, Click the green icon.
Expand the lines to see line status.

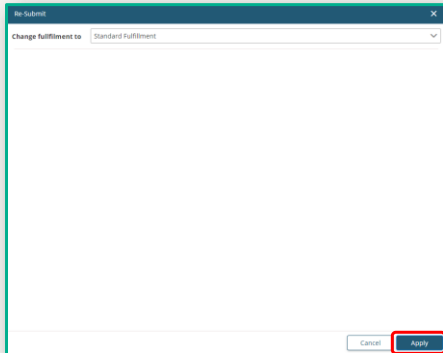
Line#	Product ID	Status	Credit Memo	Fulfillment	POD Status Updated On	Error Status	Released
21000	TY2PANELBOARD	Success		Channel Partner Stock	05/27/2021		✓
21046	B120	Success		Channel Partner Stock	05/27/2021		✓
21045	US2MLKA3A	Success		Channel Partner Stock	05/27/2021		✓
21044	B44	Success		Channel Partner Stock	05/27/2021		✓
21043	S44B	Success		Channel Partner Stock	05/27/2021		✓
21042	US2P1X42MC250AT	Success		Channel Partner Stock	05/27/2021		✓
21041	EGK	Success		Channel Partner Stock	05/27/2021		✓
20000	TY2PANELBOARD	Success		Channel Partner Stock	05/27/2021		✓
20046	B120	Success		Channel Partner Stock	05/27/2021		✓
20045	B44	Success		Channel Partner Stock	05/27/2021		✓
20044	S44B	Success		Channel Partner Stock	05/27/2021		✓
20043	US2P1X42MC250AT	Success		Channel Partner Stock	05/27/2021		✓
20042	EGK	Success		Channel Partner Stock	05/27/2021		✓
20041	US2MRQR3200A	Success		Channel Partner Stock	05/27/2021		✓



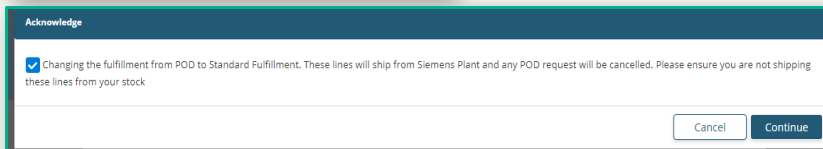
Click on the green check mark for details.

Channel Partner Stock - Rebate Error

Another scenario is to change the Fulfillment to Standard Fulfillment



Change the fulfillment to: Standard Fulfillment and hit Apply.



An Acknowledge confirmation will pop up. Read the Acknowledge! If agreeable click on Continue. If not click on Cancel.

Changing to Standard Fulfillment.

Channel Partner Stock - Rebate Error



Shipping Screen is now back to Standard Fulfillment. Fulfillment to Standard Fulfillment

Order Management Interface - Shipping Tab

Order Details: Quote Number: kosms000_05282100_00_00_M00, Sold To Acc: 0030201294 J & T ELECTRICAL SUPPLY INC, Quote Status: Submitted

Route & Freight: Account # With Shipper, Route: BESTRT-Best Route : SE&A Approved Carrier, Freight Forwarder:

Check Availability, Call Ahead Details, Add Marking, Show All

Line#	Product Id	Class	Designation	Description	Qty	Req Ship Date	Std Lead Time	Fulfillment	Status	Type
20000	TV2-PANELBOARD	VAJ	A	PANELBOARD P1	1	06/15/2021	11 Days	Standard Fulfillment	Standard	SIEMENS



Material coming from the factory.

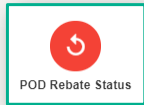


More...More...More!

Channel Partner Stock



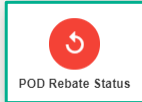
From the COMPAS Go Dashboard click on the Task Menu and go to POD Rebate Status.



Users can Reapply Fulfillment from here and be able to look at all the POD order(s) Status

POD Rebate Status in the Task Menu.

Channel Partner Stock



Notice the three Status indicators. Click on the 21000-line Order Number. This line has an Error. Time to Reapply Fulfillment.

Line#	Order#	QuoteName	Product ID	Fulfillment Type	Sold Date	Status	POD Status Updated On	Error Status
22000	3008958975	CSN-5272021-POD-2-3	TYZPANELBOARD	Channel Partner Stock		Success	05/28/2021	
21000	3008958975	CSN-5272021-POD-2-3	TYZPANELBOARD	Channel Partner Stock		Error	05/28/2021	Items are not available
24000	3008958975	CSN-5272021-POD-2-3	TYZPANELBOARD	Channel Partner Stock		Release Later	05/28/2021	

Check the line Error box to Reapply Fulfillment.

Order Number	Quote Name	Error	Success	Release Later	Export	Reapply Fulfillment
3008958975	CSN-5272021-POD-2-3	1 Lines \$57.59	2 Lines \$969.67	2 Lines \$0.00	Export	Reapply Fulfillment

Line#	Product ID	Status	Credit Memo	Fulfillment	POD Status Updated On	Error Status	Released	Customer PO	Rebate Cl
25000	TYZPANELBOARD	Release Later		Channel Partner Stock	05/28/2021		✗	5282021-pod ordr	
24000	TYZPANELBOARD	Release Later		Channel Partner Stock	05/28/2021		✗	5282021-pod ordr	
23000	TYZPANELBOARD	Success		Channel Partner Stock	05/28/2021		✓	5282021-pod ordr	900102773
22000	TYZPANELBOARD	Success		Channel Partner Stock	05/28/2021		✓	5282021-pod ordr	900102773
21000	TYZPANELBOARD	Error		Channel Partner Stock	05/28/2021	Items are not available	✗	5282021-pod ordr	
20000	TYZPANELBOARD	Success		Cans Ahead (from Channel Part...			✓	5282021-pod ordr	



Examples. Click on the order number showing the error. Users can Reapply Fulfillment.

Channel Partner Stock



No Submit

Change fulfillment to: Channel Partner Stock

Cancel Apply

Apply the default Channel Partner Stock fulfillment.

Click Apply.

Recent Orders is updated to Rebate Progress Icon. No Error line(s) in this order. But the order still has a line(s) to be released.

Recent Orders	
Quote No:	kossms000_05282100_00_00_M00
Quote Name:	Rebate Error
Job Name:	Rebate Error
Order:	3008957218
Created : 05/28/2021	

Error line updated but the Icon is not green because of other lines not updated to Channel Partner Stock.



Channel Partner Stock Rebate Error

Thank You for your time in reviewing
Channel Partner Stock Rebate Error